

WCCMHB PY 4-6 Core Programs Outcome Domains

Organization	Program Name	Name	Success/Goal	Domain	CSS Category (if applicable)
Alignment Rockford	How are the Children? Systems Change through Community Data	At least 60% of all County School Districts and Independent Schools are contracted with UCLA for EDI, Survey Year 2025	At least 16 districts or independent schools are signed on by end of program year	Access / Wait Times	Family and Community Support
		At least 3 regional Early Childhood Development and Mental Health informational community events are held	At least 3 community engagements are completed.	Community Outreach / Education	Promotion and Awareness
		At least 50% of all County School Districts and Independent Schools who do the 2025 EDI survey also execute the CHEQ parent survey, September 2025	At least 50% of the number of schools signed on for EDI also complete the CHEQ.	Systems Coordination	Family and Community Support
		All Districts contracted perform the EDI survey by April 1 of 2025	At least 50% of the number of schools signed on for EDI Wave 2025 will fully complete the survey on time.	Systems Coordination	Family and Community Support
		A model is identified through a steering committee process and a plan for implementation and funding of a countywide Universal Newborn System of Support universal home visiting is completed.	An identified model for home visiting agreed upon by community stakeholders, an administrative agency or model defined, cost identified and funding sources identified by the end of PY 25.	Systems Coordination	Family and Community Support
Boys & Girls Club of Rockford	Social Emotional Skill Building and Severe Emotional Disturbances Services	Case Management System	All program participants receiving individual or group sessions will be tracked in the case management system. Program participants in need of Rosecrance services will also be tracked as to their referral. IRIS referrals are tracked through the IRIS agreement (both inbound and outbound). Program participants in WCCMHB funded programs will be tracked using the MyClubHub CRM membership participant system.	Case Management / Follow-Ups / Wrap Around	Case Management
		Recurring Check-Ins with Youth Members	Club member check in at each location will be incorporated into the programs with members in need of SEL, SED or crisis services identified by Club Directors and referred to program staff. Referrals to Rosecrance will be facilitated for those members in need of medication, those who are suicidal or homicidal or those in a mental health crisis.	Case Management / Follow-Ups / Wrap Around	Case Management
		Consumer Satisfaction Survey	Boys & Girls Club of Rockford surveys all youth members annually as part of the National Youth Outcomes Initiative (NYOI) through Boys & Girls Club of America. NYOI provides Boys & Girls Clubs a suite of resources to measure and utilize data to improve the Club Experience, program quality and youth outcomes. NYOI was created to help Clubs measure Club Experience youth outcomes. NYOI used common, research informed indicators with data collected via member and staff surveys. The member survey asks members about their perception of the Club and measures indicators of youth achievement in club priority areas. Standards of Organizational Effectiveness and Key Performance Indicators help build and sustain strong Club Experiences for our members. Evidence based and research informed program materials oftentimes include pre- and post-test measures related to module lessons. Boys & Girls Club of Rockford projects that 75% of program participants will be satisfied with program services.	Perception of Care	
		SEL Survey for Members	All Club members will be screened for WCCMHB program services early in the program period. Members will be screened using Hello Insight, program surveys, Club Director referrals, IRIS referrals, and program staff evaluation with Club members and families.	Symptomatology	Client Identification and Outreach
		Quarterly SEL/Professional Development Training	Quarterly training for Club staff related to SEL and SED.	Workforce / Professional Development	
		Trauma Training During On-Boarding	100% of staff hires will receive trauma training during on-boarding	Workforce / Professional Development	
		Virtual vs. In Person Delivery	100% of participant services were offered in-person.	Access / Wait Times	
Educational Events	Program will offer a minimum of 12 educational events per quarter	Community Outreach / Education	Family and Community Support		
Mother's Served	60 expectant mothers will be served	Numbers Served			

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Brightpoint	Brightpoint Doula Program	Customer Satisfaction	75% of participants will report they are satisfied with services, determined through a customer satisfaction survey	Perception of Care	
		Decreased Postpartum Depression	70% of mothers will have no change or lower score on the Edinburgh Postnatal Depression Scale test	Symptomatology	Mental Health Treatment
		Maternal Mental Health	90% of expectant mothers will have decreased maternal stress, measured with doula Parent Survey	Symptomatology	Mental Health Treatment
		Parent-Child Attachment	90% of parents will have no change or a stronger parent- child attachment, measured by Protective Factors Survey	Symptomatology	Mental Health Treatment
		Maintain Partnerships and increase collaboration	Program will engage in a minimum of 4 collaborative events with community partnerships per quarter	Systems Coordination	
Brightpoint	Brightpoint EPIC Program	Educational events, increasing community knowledge of EPIC.	4-5 Educational or community networking events attended.	Community Outreach / Education	Promotion and Awareness
		Consumer Satisfaction Surveys	50% of families will complete a Participant Satisfaction Survey per year.	Perception of Care	
		Expand Partnerships	3 new community partnerships per quarter.	Systems Coordination	
		Referrals from partners	75 new referrals per year	Systems Coordination	
		Participants will demonstrate improvement of symptoms from intake through the reporting period.	75% of cases (Open a minimum of 6 months) report an improvement of symptoms from intake through the reporting period	Symptomatology	Mental Health Treatment
		Families feel more equipped to overcome challenges in their lives.	75% of families agree or strongly agree they have felt confident in their ability to overcome challenges	Symptomatology	Mental Health Treatment
City of Rockford	Crisis Co-Response Team (CCRT) + Expansion	Response Time	CCRT Response time from 911 to meeting with the client (report both during and after hours of operation) was the following: During PY 24 Q1-Q4, CCRT responded within 0-2 days during hours of operation 71% of the time During PY 24 Q1-Q4, CCRT responded within 0-2 days after hours of operation 64.5% of the time	Access / Wait Times	Crisis Response
		Engage, stabilize, link and follow up to ensure care coordination	Clients will receive follow up services 100% of the time	Case Management / Follow-Ups / Wrap Around	Case Management
		Education	Goal to conduct a minimum of 3 educational trainings quarterly	Community Outreach / Education	Family and Community Support
		Individuals served	Meet or exceed goal of 1800 unduplicated individuals per PY and collect demographic information.	Numbers Served	
		Perception of Care	CCRT will obtain client satisfaction surveys on a minimum 10% of clients served per quarter. CCRT will have a 90% satisfaction rating on those surveys completed.	Perception of Care	
		Reduce incarceration for all individuals who are experiencing behavioral health crisis	CCRT will increase deflection to community resources and maintain <5% encounters resulting in incarceration whenever clinically/legally appropriate	Recidivism / Readmission	Protection and Advocacy
		Awareness	Conduct a minimum of 3 contacts quarterly with community agencies	Systems Coordination	
		Health Literacy and Medication Administration of Long Acting Medication (LAM)	CCRT will provide psychoeducation to individuals and families on their mental health condition; psychiatric diagnosis, medications, potential side-effects, and treatment options available to promote recovery. Educational materials will be available in the individual's primary language and align with best practice approaches based on their cultural practice. CCRT will provide Health Literacy to 100% of those identified as appropriate for LAMs.	Treatment Method	Mental Health Treatment
City of Rockford	Mobil Integrated Health (MIH) - Mental Health Program	Awareness	Complete 15 Trainings and/or Public Education events per quarter for a total of 60 for program year	Community Outreach / Education	Family and Community Support
		Persons and Families Served	Will serve 1,800 individuals and families during the program year.	Numbers Served	
		Target Populations	Successfully implement Julota, which will aid in data tracking of target populations	Numbers Served	
		Perception of Care	Continue to achieve a 90% or higher satisfaction rating for completed surveys	Perception of Care	
		Reduction of Readmission and Emergency Department Visits	Continue to reduce the number of visits to the emergency department by each quarter from the previous year.	Recidivism / Readmission	Protection and Advocacy

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City of Rockford	Inclusive Wellness Programming at the Family Peace Center	Coordination	Gain five additional partnerships each quarter	Systems Coordination	
		Measure clients' return engagement with FPC supportive services	Clients will continue to return to FPC for support and community. 5 clients will return at least twice per quarter. We will find ways to demonstrate the impact of community on survivors' mental health and healing.	Perception of Care	
		Ensure all programming is responsive to the needs of survivors served.	Implement wellness specific satisfaction surveys for survivors who attend.	Perception of Care	
		Hire Mental Health Case Manager (if needed)	Case Manager remains employed. No turnover.	Staffing	
		Maintain staff and partner satisfaction with their work and decrease trauma symptoms.	Continue collecting staff and partner data. Use data to inform ongoing work.	Symptomatology	Mental Health Treatment
		Increase wellness opportunities for survivors and staff and increase survivor participation through expansion of culturally diverse offerings and linkage to those offerings.	Increase attendance at survivor support groups. Continue and expand additional wellness offerings, including nutrition, meditation, journaling, sexual health, financial wellbeing. Determine regular cadence for other peer support opportunities and how to meaningfully incorporate partners into these group offerings.	Treatment Method	Peer Support
		Services Provided by Mental Health Case Manager	20 clients will receive at least 1 service per quarter. Services continue.	Treatment Method	Mental Health Treatment
		Introduce coping strategies for stress and trauma in support groups	Introduce at least 4 strategies per quarter. Follow up with survivors re: the effectiveness of strategies.	Treatment Method	Peer Support
City of Rockford Health & Human Services Department	IMPACT (Integrated Mobile Partners Action Crisis Team)	Obtain rental units for transitional housing	Finalize and obtain leases for 8 1-bedroom apartments	Housing	Housing
		Enroll mentally ill participants into the transitional housing program	Move in at least 10 unsheltered, mentally ill persons into the units and work with them to obtain needed services and permanent housing.	Housing	Housing
		Obtain client referrals & enroll participants	To enroll 50 participants by the end of the program year.	Numbers Served	
		Conduct a Consumer Satisfaction Survey	At least 25% of the respondents will return the survey	Perception of Care	
		Hire program staff and rehire new staff as needed	Hire final position within the next 60 days and hire any vacant positions within 60 days.	Staffing	
Crusader	Behavioral Health Services	Wait time/Access (for all Behavioral Health Providers/Consultants)	At least 60% of patients getting an appointment within 7 days And At least 90% of patients getting an appointment exactly when they want	Access / Wait Times	
		Wait time/Access (for Crusader psychiatry services)	Increase to at least 65% of patients reporting ability to get an appointment within a reasonable time frame.	Access / Wait Times	
		Increase Multimedia Outreach Tactics to Increase Awareness	5 outreach and awareness activities within PY4	Community Outreach / Education	Promotion and Awareness
		Increase patients served and services provided by the Behavioral Health Consultant for Women's Health, Perinatal, and Postpartum (for only the funded WCCMHB BHP/BHC position)	increase by 25% by end of PY4	Numbers Served	
		Increase patients served across the organization (total unduplicated patients for all behavioral health staff and service lines) by age	increase by 5% for each service line (BHP/BHC, Case Management, Psychiatry) by the end of PY4	Numbers Served	
		Increase patients served and services provided by Behavioral Health Provider/Consultant-Unduplicated and duplicated (for only the funded WCCMHB positions)	increase by 5% by the end of PY4	Numbers Served	
		Telepsychiatry Services- Unduplicated and duplicated	increase by 5% by the end of PY4	Numbers Served	
		Increase patients provided MAT services-unduplicated	increase by 10% by the end of PY4	Numbers Served	

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		Increase utilization of the standardized Social Determinants of Health (SDOH) instrument (PREPARE) to identify patient needs (only for WCCMHB Behavioral Health Case Management staff)	Increase by 20% by the end of PY4	Treatment Method	Client Identification and Outreach
Family Counseling Services	Mental Health Counseling - Increased Services and Internships	Continue and further expand telehealth and off-site sessions	Offer telehealth options to any clients who would like them, especially for those who have barriers to attending in person. Conduct offsite sessions at three or more other locations in addition to the Family Peace Center.	Access / Wait Times	
		Shorten Wait Times	80% of clients will be scheduled for their first therapy session within 4 weeks of their initial intake session.	Access / Wait Times	
		Awareness	Continue to send out a quarterly newsletter, participate in at least 6 resource fairs/community events, advertise across media to reach target audience, maintain and update user friendly and informative website, expand social media presence.	Community Outreach / Education	Promotion and Awareness
		Perception of care	Maintain 95% or higher of survey respondents reporting satisfaction with their therapist and therapy sessions.	Perception of Care	
		Employee 9 FTE Therapists, including those who represent race/ethnicity & LGBTQ diversity, and those who serve children.	Hire 3 FTE Therapists, including one male, one bi-lingual Spanish & English therapist, and at minimum maintaining current diversity of staff.	Staffing	
		Survey respondents experience stabilization, improvement, or maintenance	Maintain at least 90% of clients completing survey reporting their functioning is stable, improved, or maintaining after therapy.	Symptomatology	Mental Health Treatment
		Progress in symptoms or functioning	80% of clients report improved functioning after attending counseling for at least 3 sessions; At least 90% of clients report learning new ways to cope or manage symptoms.	Symptomatology	Mental Health Treatment
		Internships	Host 4 or more clinical interns in PY4-6, hire at least one each year.	Workforce / Professional Development	
FCS - Brooke Road United Methodist Church	BRCC Community Mental Wellness Response Program	Measure and Evaluate Impact	Establish mechanisms for monitoring and evaluating the effectiveness of the program in achieving its goals and desired outcomes, and use data-driven insights to inform program improvements and sustainability efforts over time while working with the schools and FCS.	Perception of Care	
		Build and Maintain Community Partnerships by Hiring Therapist and Coordinator	Create a job description for the 3 positions to be filled and work with FCS and local universities to find individuals best suited for serving the community in this specific capacity	Staffing	
		Provide Access and Education to Hygiene Items	Purchase supplies and create hygiene kits with the help of volunteers. Conduct hygiene education workshops and outreach activities to promote good personal hygiene practices and raise awareness of the link between hygiene, mental health, and overall well-being	Treatment Method	Mental Health Treatment
		Provide Accessible Counseling Services	Collaborate with FCS, our surrounding elementary schools and our Trauma Outreach Specialists at BRCC to find the highest-need individuals who would benefit from counseling and group mental health education. Individuals and families who might not have insurance or transportation can be seen here in the neighborhood.	Treatment Method	Mental Health Treatment
		Facilitate Intergenerational Gardening	Purchase supplies and establish intergenerational gardening programs that bring together individuals of different ages and backgrounds to cultivate community gardens, fostering intergenerational relationships, and provide opportunities for therapeutic and recreational activities.	Treatment Method	Mental Health Treatment
Lifescape	Senior Mental Health Program	Aging Mastery Program	15 participants in Aging Mastery Program in PY25	Numbers Served	
		Healthy IDEAS Program Enrollment	50 to enroll in PY25	Numbers Served	
		Peer Support Group	15 participants in the SMHP Peer Support Group in PY25	Numbers Served	
		Healthy IDEAS Group	15 participants in the Healthy IDEAS Group in PY25	Numbers Served	
		Perception of Mental Health Care	25 will report a change in their perception in PY25	Perception of Care	
		Client Satisfaction Survey	Clients will report an overall satisfaction rate of 85%	Perception of Care	
		Depression Screenings	500 to complete screenings in PY25	Treatment Method	Client Identification and Outreach

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Organization	Program Name	Name	Success/Goal	Domain	CSS Category (if applicable)
		Suicide Risk Assessments	50 to complete screenings in PY25	Treatment Method	Client Identification and Outreach
Marshmallow's HOPE Nonprofit Organization	Youth Suicide Prevention	Timely Access to Care	Reduce average wait time for initial assessment to 24/48 hours.	Access / Wait Times	
		Continuity of Care	Increase follow-up rate after discharge to 90%.	Case Management / Follow-Ups / Wrap Around	Case Management
		Community Integration and Support	Increase participant involvement in community activities post-treatment to 50%.	Community Outreach / Education	Family and Community Support
		Community Resilience	Expand community resilience programs to engage 200 individuals annually.	Community Outreach / Education	Family and Community Support
		Consumer Satisfaction Survey	Increase consumer participation to 90% and maintain satisfaction rate at 90% or above.	Perception of Care	
		Prevention and Early Intervention	Increase referrals to early intervention services by 20%.	Systems Coordination	Mental Health Treatment
		Enhanced Resilience and Coping Abilities	Increase participants showing improved resilience and coping skills to 80%.	Symptomatology	Mental Health Treatment
		Holistic Approach (IOP)	By establishing holistic therapy options within our local IOP, we aim to serve 70% of adolescents in need of IOP services within our community.	Treatment Method	Mental Health Treatment
		Empowered and Informed Participants	Increase participant understanding of treatment plans to 90%.	Treatment Method	Mental Health Treatment
		Strong Family and Community Support	Increase family participation in support programs to 60%.	Treatment Method	Family and Community Support
		Personalized Crisis Intervention Plans	Ensure 100% of participants have a personalized crisis intervention plan.	Treatment Method	Crisis Response
NAMI Northern Illinois	Hope Starts with Us	Increase Office Hours	Monday-Friday, 8am-9pm	Access / Wait Times	
		Awareness	Reach 500 individuals through outreach efforts established by Program & Outreach Coordinator	Community Outreach / Education	Client Identification and Outreach
		Education	Serve 450 individuals through Signature Programming	Community Outreach / Education	Promotion and Awareness
		Building Bridges Event	Increase attendance to 400	Community Outreach / Education	Promotion and Awareness
		Mental Health Advocates   Individuals & Families Served	255 individuals and families served	Numbers Served	
		Recovery & Family Support Specialists   Individuals & Families Served	175 individuals and families served	Numbers Served	
		Overall Consumer Satisfaction	Maintain a 93% or higher overall satisfaction rating	Perception of Care	
		Client Wellbeing Self-Evaluation	Increase in 1 or more areas of wellness in 95% of our clients with our programming	Perception of Care	
		Increase staff	Increase staff by 1FTE	Staffing	
		Support Groups	100 first-time attendees	Treatment Method	Peer Support
NICNE	Rockford Area Case Management Training and Community of Practice	Rockford Area Case Management Coordinator, 100% FTE	Coordinator position will dedicate time enhanced to enhanced education and training of Winnebago County Case Managers.	Staffing	
		Train case managers in a person-center, outcome-based approach to case management.	Large group training offered twice per year	Workforce / Professional Development	
		Monthly panel discussions or presentations will increase knowledge of available services or best practices deliver models.	Case managers are aware of services available in the community and how to access those services or best utilize best practices.	Workforce / Professional Development	
		Expand case management training though a bi-annual (every two years) conference and continue to evaluate the program utilizing a research university partner.	Provide two free conferences for case managers with regional and national evidence -based speakers to expand knowledge of case management programming with continued program evaluation.	Workforce / Professional Development	
		Translation Services	Offer translation services to all potential clients with Serious Mental Illness and language barriers to eliminate such barriers to accessing legal advice and representation.	Access / Wait Times	
		Awareness	Potential clients with mental illness will be better informed of the legal services offered by PSLS to people with serious mental illness.	Community Outreach / Education	Client Identification and Outreach

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Prairie State Legal Services	Legal Services for Winnebago Residents with Mental Illness	Consumer Satisfaction Survey	PSLS will send consumer satisfaction surveys.	Perception of Care	
		Coordination	PSLS will maintain relationships with a network of agencies that serve people with serious mental illness for purposes of collaboration and cross-referrals.	Systems Coordination	
		Family and Community Support	PSLS will provide legal services for Winnebago County residents with serious mental illness.	Treatment Method	Protection and Advocacy
		Family and Community Support	PSLS will provide legal advice for Winnebago County residents with serious mental illness, resulting in a better understanding of the client's legal options.	Treatment Method	Protection and Advocacy
		Family and Community Support	PSLS will provide extended services (i.e., court representation or negotiation) for Winnebago County residents with serious mental illness, resulting in positive outcomes related to housing, safety, and stability.	Treatment Method	Protection and Advocacy
RAMP	Mental Health Services and Training	Clients served in a timely manner.	85% of consumers surveyed report that a RAMP staff person responded to them in a timely manner.	Access / Wait Times	
		Information and referral client satisfaction.	85% of clients who request information and referral services will report that they received the information requested.	Case Management / Follow-Ups / Wrap Around	Case Management
		Mental Health Youth Services-Parents increase their understanding.	85% of parents surveyed state they have a better understanding of the special education process, the law and their rights.	Community Outreach / Education	Protection and Advocacy
		Increased awareness of mental health for youth.	75% of students who participate in RAMP curriculum will indicate an increase in their awareness of mental health.	Community Outreach / Education	Promotion and Awareness
		Mental Health Awareness Days	RAMP will conduct 4 mental health awareness days for Winnebago County Youth.	Community Outreach / Education	Promotion and Awareness
		Mental Health Awareness Training & Outreach.	RAMP will conduct 12 disability/mental health trainings to the Winnebago County community-at-large.	Community Outreach / Education	Promotion and Awareness
		Client satisfaction.	85% of consumers surveyed report that they are satisfied with the services provided through RAMP	Perception of Care	
		Mental Health Youth Services-RAMP advocates held the educational team accountable.	75% of parents will be satisfied with RAMP assisting in holding the educational team accountable.	Perception of Care	
		Mental Health Adult Services-Skill building	70% of consumers surveyed who want to learn/improve a skill with the support of RAMP's Mental Health Advocate, can list 1 or more skill(s) they have improved upon.	Symptomatology	Mental Health Treatment
		Mental Health Youth Services- Future Planning.	80% of youth served through Fast Track (pre-employment transition services program) will state their desired (post-secondary) career and/or education path.	Workforce / Professional Development	Family and Community Support
Remedies Renewing Lives	Domestic Violence Therapy & Advocacy Project	Clients Served & Number of Contacts – Individual Therapy	55 adults served and 521 contacts provided.	Numbers Served	
		Clients Served & Number of Contacts – Advocacy Services	200 adults served and 6050 contacts provided.	Numbers Served	
		Consumer Satisfaction Survey	Remedies' DVTA project will administer the WCCMHB-approved Consumer Satisfaction Survey and provide results to the WCCMHB	Perception of Care	
		Impact of Individual Therapy and Advocacy Services	Throughout Program Year 4, Remedies' DVTA project will assess the impact of counseling and advocacy services provided on an individual basis and achieve the minimum outcomes: 85% of Domestic Violence survivors surveyed in individual services report that they are more hopeful for the future. 85% of Domestic Violence survivors surveyed in individual services report that they have a better understanding of the effects of abuse on their life. 85% of Domestic Violence survivors surveyed in individual services report that they feel better able to support themselves and their children.	Symptomatology	Mental Health Treatment
		Group Services	Remedies' DVTA will sustain 3 ongoing groups throughout program year 4.	Treatment Method	Peer Support

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Rockford Barbell	Youth Self-Regulation Programs	Program Outreach	Conduct 20 outreach presentations to school students and staff. Rockford Barbell will maintain internal records of all outreach presentations.	Community Outreach / Education	Client Identification and Outreach
		Youth Served	Serve 150 unique individuals (ages 10-18)	Numbers Served	
		Program Satisfaction	90% of youth report "very satisfied" with program. Rockford Barbell will conduct an engagement survey with program participants every 6 weeks.	Perception of Care	
		Youth Mental Health	75% of youth will improve their mental health functioning every 6 weeks measured by Rockford Barbell's progress monitoring assessment.	Symptomatology	Mental Health Treatment
		Community Collaboration	Conduct 20 collaboration meetings with community organizations. Rockford Barbell will maintain internal records of all community collaboration meetings.	Systems Coordination	
		Family Engagement	Bi-weekly contact of all parents for feedback, family engagement, and to provide education of improving their child's mental health functioning. Rockford Barbell will keep internal records of parent contacts for all participants.	Treatment Method	Family and Community Support
Rockford Park District Foundation	Unique Mental Health Services at the Perks Family Equine Center	Develop and implement a customer satisfaction survey to evaluate overall customer experience and improve where needed.	A customer satisfaction survey will be given to individuals and groups who visit and participate and/or have youth participating in services.	Perception of Care	
		Hire center positions outlined in the workplan	Hire Certified Equine Specialist	Staffing	
		80% of youth served will be able to cultivate a more positive mindset by challenging negative thinking patterns and reframing destructive thoughts as measured by pre and post session assessment.	Programming and services at the Perks Family Equine Center will facilitate experiences and safe spaces where youth will develop more a more positive frame of mind and thinking patterns.	Symptomatology	Mental Health Treatment
		80% of youth served will be able to identify their self-value and exhibit a more positive sense of self as measured by standardized rubrics.	Programming and services at the Perks Family Equine Center will provide experiences for youth to gain tools for reframing negative thoughts, increasing self-confidence and self-esteem.	Symptomatology	Mental Health Treatment
		80% of youth served will show an increased sense of hope for the future as measured by the Hope Scale	Youth who participate in programming at the Perks Family Equine Center will experience services and programs that will give them the opportunities to cultivate optimism, explore their own solutions, celebrate their successes, have spaces to use their strengths and imagination, and develop positive connections which will assist them with the development of a solid sense of hope.	Symptomatology	Mental Health Treatment
		Develop and implement contracts with collaborating mental health professionals and agencies.	Contracts for PY 4-6 will be completed and finalized as collaborations are continued and others developed.	Systems Coordination	
		Develop effective working relationships and workflow of programming facilitation between Lockwood Equine Specialists, contracted mental health professionals, and equine partners.	Facilitation teams (ES, MHP, Equine) will be prepared and ready to deliver effective services to youth and families upon the opening of the facility and as operations continue.	Systems Coordination	
		Begin providing services to the youth and families in the community.	Begin delivery of Equine Assisted Learning and Psychotherapy services to youth and families identified in the community.	Treatment Method	Mental Health Treatment
		Onboard, train, and develop new team members	All new Equine Center staff will complete the RPD onboarding, required trainings, and work on skill development with an emphasis in the provision of mental health services utilizing equine partners.	Workforce / Professional Development	
Rockford Sexual Assault Counseling	RSAC Mental Health Services	Maintain shorter wait list time	Maintaining this shortened waitlist time of 1-2 weeks.	Access / Wait Times	
		Number of clients served	170 unique clients served in FY25	Numbers Served	
		Number of clients served in group	24 clients	Numbers Served	
		Client Satisfaction Survey	100% of clients being satisfied with services received.	Perception of Care	
		Client Satisfaction Survey	Create survey for group participants and have them fill out when done with group	Perception of Care	
		Number of schools reached	Maintain in current schools and reach new schools or schools who did not refer in FY24.	Systems Coordination	Promotion and Awareness
		Number of sessions clients attended.	1250 sessions in FY25	Treatment Method	Mental Health Treatment

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Rosecrance, Inc.	Rosecrance Access to Care	Wait time	Wait time from request to Psychiatric Evaluation appointment < than 30 days	Access / Wait Times	
		Awareness	Conduct monthly presentation for clients and/or community to increase awareness of overall Behavioral Health resources	Community Outreach / Education	Promotion and Awareness
		People Served	Increase # of individuals served with SUD or co-occurring disorders by 10%.	Numbers Served	
		Client Satisfaction	reach 95% satisfaction rating on semi annual client surveys. N: to be reported	Perception of Care	
		Providers	Continue to recruit and hire all open positions identified in workplan	Staffing	
		Symptom Improvement	Report % of individuals that improved or had no change in PHQ-9	Symptomatology	Mental Health Treatment
		Care coordination	Increase care coordination by 5% to ensure ongoing access to psychiatric services and increased coordination with medical treatment providers to ensure better health and wellness outcomes	Systems Coordination	
Rosecrance, Inc.	Winnebago County System of Care	Accessibility	Increase conversion rate to 30 individuals for Winnebago county clients from inquiry to admit	Access / Wait Times	
		Wait Time	Reduce wait time to <4 days from inquiry to admit	Access / Wait Times	
		Persons served	# 315 total served unduplicated and demographic data	Perception of Care	
		Client satisfaction	\$ Maintain a minimum of 95% semiannual client satisfaction (report one time during this funding period)	Perception of Care	
		Symptom Improvement	Report % of individuals that improved or had no change in BAM BAM protective= goal 75% BAM Risk=goal 90% BAM Use=goal 95%	Symptomatology	Rehab Services
		Symptom Improvement PHQ-9	90% of individuals that improved or had no change in PHQ-9	Symptomatology	Mental Health Treatment
		Awareness of more providers	Increase partnerships with community providers through a minimum of one monthly community contact to inform of access for priority population	Systems Coordination	
		Coordination	Increase care coordination of priority population served by 5% transition to levels of care: Detox to Residential to OP.	Systems Coordination	
Shelter Care Ministries	Jubilee Community Outreach and Housing Stability Program	Payment options: Low-income priority population	80% Utilization of dedicated beds for low-income priority population	Treatment Method	Rehab Services
		Improve Housing Stability	95% of enrollees will maintain stable housing. Fewer than 5% will lose housing and become homeless or unstably housed (live with other people temporarily).	Housing	Housing
		Client Satisfaction Survey	At least 90% of participants will report the program is effective.	Perception of Care	
		Reduce number of unhealthy behaviors	Participants will improve at least one self-identified unhealthy behavior	Symptomatology	Mental Health Treatment
		Self-selected goals	95% of participants will have made progress towards at least one of the goals they've set for themselves	Treatment Method	Mental Health Treatment
		Mental Health Counseling	25% of the participants will enroll into counseling	Treatment Method	Mental Health Treatment
		Medical Management	At least 50% will attend 1 scheduled medical appointment each quarter.	Treatment Method	Health & Dental
		Consumer Satisfaction Survey	Create Consumer Satisfaction Survey Implement Consumer Satisfaction Survey for student and guardian populations at Summit Academy Gather and analysis Consumer Satisfaction Survey data for future mental health program creation and implementation.	Perception of Care	

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Organization	Program Name	Name	Success/Goal	Domain	CSS Category (if applicable)
Summit Academy	Transition Counselor and Mental Health Curriculum	Transition Counselor	Hire transition counselor Establishing effective transition plans and support systems to ensure that students successfully reintegrate into their home schools with support for a designated transition counselor. Implementing proactive measures to address and manage students' mental health needs within the regular school environment. Providing comprehensive resources and support networks within Summit Academy Program to promote students' well-being even after they have completed the program.	Staffing	
		Purchase and implement mental health curriculum for 6th – 12th grade	Purchase mental health curriculum for 6th-12th grade students at Summit Academy Implement mental health curriculum for 6th-12th grade students at Summit Academy Decrease in severe mental health symptoms for 6th-12th grade students at Summit Academy	Treatment Method	Mental Health Treatment
		Career Planning for At-Risk Students	Purchase a career planning curriculum that can be used for At-Risk students at Summit Academy Implement career planning curriculum for 9th-12th grade At-Risk students with substance and emotional disorders providing them with a career path opportunity post High School.	Treatment Method	Mental Health Treatment
		Social-Emotional Learning Training	Provide yearly Social-Emotional Learning Training to staff members at Summit Academy	Workforce / Professional Development	
Tommy Corral Memorial Foundation	Family & Community MHFA Training	Increase Training Capacity by Increasing MHFA Instructors	Two additional instructors – 1 Adult MHFA & 1 Youth MHFA.	Staffing	
		Increase number of individuals currently trained in Mental Health First Aid	300+ individuals supporting individuals with serious mental illness, serious emotional disturbances, or substance use disorders trained in Mental Health First Aid per grant year.	Numbers Served	
		Provide Efficacy of Instructors and Training	Post evaluations show positive feedback regarding instructors and training.	Perception of Care	
		Provide free Mental Health First Aid Education	Provide 12 free MHFA trainings.	Workforce / Professional Development	Promotion and Awareness
		Reduce stigma association with mental illness, substance use, and suicide	Post-evaluation results show decreased stigma around mental illness and substance use.	Workforce / Professional Development	Promotion and Awareness
		Promote and normalize help-seeking behaviors	Post-evaluation results show increased knowledge of help seeking behaviors.	Workforce / Professional Development	Promotion and Awareness
University of Illinois College of Medicine Rockford	CARE program - Compassionate Appreciation for Recovery in Everyone	Patients receiving case management services	To provide case management services to 100% of CARE patients	Case Management / Follow-Ups / Wrap Around	Case Management
		Number of new patients served	200 new patients per year	Numbers Served	
		Patient perception of care (Assessed by interviews with participants)	10-15 interviews per year	Perception of Care	
		Criminal justice involvement	To assess recidivism for all CARE patients	Recidivism / Readmission	Protection and Advocacy
		Number and type of referrals provided	To provide appropriate referrals for every CARE patient	Systems Coordination	
University of Illinois College of Medicine Rockford	Clinical Learning and Education in Addiction	Customer Satisfaction Survey	Once clinical practice is established, a customer satisfaction survey will be sent to patients.	Perception of Care	
		Hire a program director, physician board certified in Addiction Medicine for the Addiction Medicine Fellowship	Hire one-full time Addiction Medicine Fellowship Director	Staffing	
		Begin recruiting for at least one fellow for the 2025-2026 academic year.	Recruit and hire 1 Addiction Medicine fellow.	Staffing	
		Approval of UICOMR's Accreditation Council for Graduate Medicine Education (ACGME) application for the Addiction Medicine Fellowship	ACGME approval of UICOMR's Addiction Medicine Fellowship application.	Workforce / Professional Development	
		Finalize fellowship curriculum.	Finalized fellowship curriculum.	Workforce / Professional Development	

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Organization	Program Name	Name	Success/Goal	Domain	CSS Category (if applicable)
		Establish clinical practice, including telehealth suite.	Addiction Medicine practice established with 6 half days of clinic with 8 and 12 patient visits. (The remaining time will be protected for the fellowship director to explore additional opportunities and possibilities with the hospital, Rosecrance, Crusader, the jail, etc. The 6 half days of clinic will increase when the fellow is recruited and hired.)	Workforce / Professional Development	Rehab Services
University of Illinois College of Medicine Rockford MERIT (Medical Evaluation Response Initiative Team)	Enhanced Services and Community Prevention Education	Expand community based educational programs on the prevention of child abuse and neglect	Develop and implement six community education and awareness programs or events for adults serving children in Winnebago County to include community agency staff, educators, volunteers, faith groups etc. on the prevention and identification of abuse and neglect with a special focus on prevalent regions within the county (based on current presenting clients – zip codes).	Community Outreach / Education	Promotion and Awareness
		Consumer Satisfaction Survey	Develop and implement consumer satisfaction surveys for enhanced services and community prevention education. Surveys to be provided to caregivers of therapy clients to assess the effectiveness of services. Surveys provided to education participants to assess the impact of prevention programming.	Perception of Care	
		Hire/maintain clinical social worker for MERIT	Maintain at least 1 clinical social worker to implement and maintain the program at MERIT. Assess ongoing program staffing needs and make adjustments when necessary.	Staffing	
		Implement ACEs Screening to foster trauma-informed care and prevention.	Social worker will conduct ACEs assessments with 100% of Winnebago County residents and at least 10% of MERIT clients. These assessments will be used to provide community service referrals for services and consultation for follow-up care.	Symptomatology	Mental Health Treatment
		Provide comprehensive trauma informed care to patients who do not currently qualify for services provided by the Carrie Lynn Center.	Provide follow-up and outreach to 100% of Winnebago County clients who have experienced physical abuse or neglect and provide therapeutic intervention to any (>0) clients that qualify for services.	Treatment Method	Mental Health Treatment
Winnebago County	Assistant State's Attorney - Mental Health	Access to Mental Health and Substance Use services by those individuals who are justice involved.	One goal would be to see the numbers of individuals who choose to participate in these specialty court/treatment court programs increase. As more services become available, the more people could access and benefit from them. And as public awareness of these programs and services becomes more well known, the greater the impact these programs and services can have on the community at large.	Access / Wait Times	
		Retain/maintain Assistant State's Attorney to Mental Health/Behavioral Health-based courtroom and programs	The position has been filled by ASA Anne Stevens, representing the interests of the People of the State of Illinois in Drug Court, Therapeutic Intervention Program (TIP)/Mental Health Court, Veterans' Treatment Court, Youth Recovery Court and the Wellness Track. There is one, dedicated and specially trained attorney working with all of these programs. This attorney also helps to address the needs of those high risk/high need justice-involved individuals by identifying their mental health/behavioral health and/or substance use disorder treatment needs to assist these individuals from recurring activity within the court system. By addressing the underlying issues of the targeted population served, the overall recidivism in the area goes down, community safety and pride increases and the individual is taking steps to improve or restore their lives and families.	Staffing	
		Create working relationship between SAO/ ASA and Court Liaison who oversees the trial court aspects of the Wellness Track	To maintain this strong working relationship to help best serve the needs of the individuals who are justice involved by connecting them with the services that could help them with different aspects of their lives and in return, dismissing pending misdemeanor criminal charges which may pose a barrier to their overall wellness and quality of life. The individuals serviced are identified early in the court process, their needs addressed and the legal matters are resolved. These outcomes are measurable by looking at the numbers of individuals who are re-arrested/charged after participating in the Wellness Track Program and engaged in services.	Systems Coordination	Protection and Advocacy
		Create Discharge Plan Template	Discharge Plan Template created and approved by JDC and Probation	Case Management / Follow-Ups / Wrap Around	Case Management
		Consumer Satisfaction Survey	Created Consumer Satisfaction Survey	Perception of Care	
		Provide CBT group therapy to juveniles.	# participants who attended CBT group therapy sessions, this reporting period.	Numbers Served	

WCCMHB PY 4-6 Core Programs Outcome Domains

Organization	Program Name	Name	Success/Goal	Domain	CSS Category (if applicable)
Winnebago County	Juvenile Detention Center - Reducing Isolation through Expanded Behavioral Health	Provide Seeking Safety group therapy to juveniles.	# participants who attended Seeking Safety group therapy sessions, this reporting period.	Numbers Served	
		Provide Individual Therapy.	# unique individuals served, this reporting period	Numbers Served	
		Provide DBT group therapy to juveniles.	# Participants who attended DBT group therapy sessions, this reporting period.	Numbers Served	
		Provide Discharge Planning	# juveniles released with Discharge Plan completed by Freedom therapists (which may include a warm hand off to community providers), this reporting period	Numbers Served	
		Create New Assessment Tool	Validated screening/assessment tool is identified to include implementation procedure.	Treatment Method	Client Identification and Outreach
		Utilize new Assessment tool	All youth assessed upon intake	Treatment Method	Client Identification and Outreach
		Provide CBT group therapy to juveniles.	# of CBT group sessions held, this reporting period	Treatment Method	Peer Support
		Provide Seeking Safety group therapy to juveniles.	# of Seeking Safety group sessions held, this reporting period-completed	Treatment Method	Peer Support
		Provide Individual Therapy.	# individual sessions, this reporting period	Treatment Method	Mental Health Treatment
		Provide Therapy in Crisis Response	# of youth in crisis situations who receive immediate therapeutic response, this reporting period	Treatment Method	Crisis Response
		Provide Therapy in Crisis Response	# of crisis situation where immediate therapeutic response was provided, this reporting period	Treatment Method	Crisis Response
		Provide DBT group therapy to juveniles.	# of DBT group sessions held, this reporting period	Treatment Method	Peer Support
		Provide DBT group therapy two days per week	# DBT group therapy sessions, this reporting period	Treatment Method	Peer Support
		Professional Support for staff	# of times meetings were held with JDC staff to provide support in this reporting period	Workforce / Professional Development	
		Professional Support for staff	# staff trainings on topics related to mental health needs of JDC youth, this reporting period	Workforce / Professional Development	
		Develop Protocol for Case Staffing	Protocol (to include timeframe and desired feedback), is developed	Workforce / Professional Development	
Provide Regular Case Staffings	# of Case staffing's provided following the agreed protocol (no less than once per week), this reporting period	Workforce / Professional Development			
Winnebago County	Juvenile Resource intervention Center (JRIC) - Behavioral Health Implementation	Facilitate additional group curriculum based off gaps identified in plan	# of additional group curriculum offered	Community Outreach / Education	Mental Health Treatment
		Develop Consumer Satisfaction Survey	Implement Consumer Satisfaction Survey	Perception of Care	
		Conduct screening of youth on probation for JRIC programming	75 unique individuals screened for JRIC programming	Numbers Served	Client Identification and Outreach
		Provide De-escalation and Crisis Response at Juvenile Assessment Center	# individuals receiving de-escalation and crisis interventions	Numbers Served	
		Provide DBT-A one-on-one therapy	20 Unique individuals participating in one-on-one DBT-A Sessions	Numbers Served	
		Provide service provision through DBT-A group therapy	# Unique individual participating in group DBT sessions	Numbers Served	
		Manage DBT-A group caseload to completion	# Youth Completing Recommended DBT-A group Treatment, this reporting period	Numbers Served	
		Manage caseload of non DBT individual therapy to completion	# Youth Completing Recommended Treatment, this reporting period	Numbers Served	
		Conduct DBT-A group and DBT-A individual therapy, accept referrals	40 New DBT-A referrals	Treatment Method	Mental Health Treatment
		Conduct one-on-one DBT-A therapy sessions with youth on probation	# individual DBT-A sessions, this reporting period	Treatment Method	Mental Health Treatment
		Include Caregivers in DBT-A one-on-one therapy sessions	# Caregivers sessions, this reporting period	Treatment Method	Mental Health Treatment
		Facilitate DBT-A group therapy	# DBT-A group sessions, this reporting period	Treatment Method	Peer Support
		Conduct non-DBT individual therapy sessions with youth on probation, as appropriate	240 non-DBT therapy sessions, this reporting quarter	Treatment Method	Mental Health Treatment

WCCMHB PY 4-6 Core Programs Outcome Domains

Organization	Program Name	Name	Success/Goal	Domain	CSS Category (if applicable)
		Provide De-escalation and Crisis Response at Juvenile Assessment Center	# de-escalation and crisis interventions, this reporting period	Treatment Method	Crisis Response
		Provide staff training on de-escalation, crisis response and self-care	# trainings on managing youth in crisis (no less than one per quarter)	Workforce / Professional Development	
		Continue to identify gaps in service for youth on probation	Hold quarterly meeting with management to relay identified gaps	Workforce / Professional Development	
		Develop programming plan related to identified gaps	Formulate a two year plan to address identified gaps	Workforce / Professional Development	
Winnebago County	Resource Intervention Center (RIC) - Behavioral Health Expansion	Decrease waitlist for Mental Health Assessments and increase number of scheduled mental health assessments	Decrease waitlist for RIC Mental Health Assessments by 50 # on waitlist as of 12/31/2024 Increase # of scheduled assessments by 50 # of scheduled WCCMHB Mental Health Assessments	Access / Wait Times	
		Increase availability of individual therapy sessions	Increase availability of individual therapy sessions by 600 # of RIC-WCCMHB-Therapy sessions scheduled	Access / Wait Times	
		Increase number of unique individuals provided individual therapy at the RIC	Increase number of unique individuals provided WCCMHB-Individual Therapy by 50 # unique individuals actively engaged in WCCMHB-Therapy	Numbers Served	
		Consumer Satisfaction Survey	Administer Consumer Satisfaction Survey to program participants	Perception of Care	
		Increase number of individual therapy sessions completed	Increase number of individual therapy sessions completed by 300 # of RIC-WCCMHB-Therapy sessions completed	Treatment Method	Mental Health Treatment
		Provide RIC-WCCMHB-Dialectical Behavior Therapy (DBT) to RIC Participants	Provide RIC-WCCMHB-Dialectical Behavior Therapy (DBT) to a maximum of 48 RIC Participants # of referrals for RIC-WCCMHB-DBT # of unique individual participants in RIC-WCCMHB-DBT, this reporting period # of RIC-WCCMHB-DBT sessions, this reporting period # of participants who successfully completed RIC-WCCMHB-DBT	Treatment Method	Mental Health Treatment
		Provide gender-specific RIC-WCCMHB-Seeking Safety program to non-Problem-Solving Court participants	Provide RIC-WCCMHB-Seeking Safety program to a maximum of 48 RIC Participants # of referrals for RIC-WCCMHB-Seeking Safety Group Therapy # of unique individual participants RIC-WCCMHB-Seeking Safety program, this reporting period # of RIC-WCCMHB-Seeking Safety program sessions, this reporting period # of participants who successfully completed RIC-WCCMHB-Seeking Safety program	Treatment Method	Mental Health Treatment
Winnebago County Health Department	Trauma Informed Community Care Coordination	Provide Trauma Training	WCHD will provide monthly trauma trainings to local agencies, organizations, clients and community members. Topics will be determined based on feedback from WCHD's Violence Reduction Workgroup, participant feedback, and the input from the Illinois Coalition on Youth (ICOY). Trainings will be provided in virtual and in-person platforms with an estimated 400 attendees total.	Community Outreach / Education	Promotion and Awareness
		Reduce stigma around mental health issues and service needs	Clients will be made aware of the TICCC services through staff interactions, electronic sign boards, and printed material and 10 families will self-refer.	Community Outreach / Education	Client Identification and Outreach
		Improve perception of care	WCHD will text and email the online survey to clients within 30 days of receiving service to increase response rate by 10 percent	Perception of Care	
		Improved Care Coordination	Increase the number of internal staff referrals by 10 percent All clients will have a service plan documented with goals and objectives for increased self-sufficiency. All clients will have referral partner agencies engaged with the client on the service tracker.	Systems Coordination	
		Engage clients in TICCC services earlier in the process to reduce impact of crisis on the individual.	Clients identified as at risk will be referred at the initial engagement with WCHD staff.	Systems Coordination	
		Increase Access to prescription medications in jail	[Stats to be recorded quarterly]	Access / Wait Times	
		Kiosk Wait Times	8 days from time received	Access / Wait Times	

WCCMHB PY 4-6 Core Programs Outcome Domains

Organization	Program Name	Name	Success/Goal	Domain	CSS Category (if applicable)
Winnebago County Sheriff's Office	Winnebago County Jail Behavioral Health Program	Discharge Planning and Case Management	[Stats to be recorded quarterly]	Case Management / Follow-Ups / Wrap Around	Case Management
		Additional Case Management Services via Partners (such as Goodwill)		Case Management / Follow-Ups / Wrap Around	Case Management
		Customer Satisfaction		Perception of Care	
		Measuring Medication Management Success	[80% of positive outcomes based on the number of inmates started on medication]	Symptomatology	Rehab Services
		Mental Health Intake Screenings	[60%]	Symptomatology	Client Identification and Outreach
		Internal Mental Health Referrals	[Stats to be recorded quarterly]	Systems Coordination	
		MAT/MAR		Treatment Method	Rehab Services
		Diversion Rates and Specialty Courts		Treatment Method	Protection and Advocacy
		Suicide Prevention	[100% of potential self-reported at risk inmates]	Treatment Method	Crisis Response
		Attendance and Outcome from Classes	[Stats to be recorded quarterly]	Treatment Method	Mental Health Treatment
High Risk Offender Observation	Treatment Method	Crisis Response			
Withdrawal Protocol Monitoring	Treatment Method	Rehab Services			
YMCA of Rock River Valley	Protecting Youth Mental Wellness	Accessibility	100% of participants seeking mental health support are able to access on site at no cost	Access / Wait Times	
		Family Education on Mental Health	50% of families participate in at least one educational event during the grant year.	Community Outreach / Education	Family and Community Support
		Program Satisfaction	80% of participants report overall program satisfaction	Perception of Care	
		Hello Insight/Growth in Self-Management	Growth in SEL areas of self-management of 70%	Symptomatology	Mental Health Treatment
		Hello Insight/Growth in Academic Self-Efficacy	Growth in SEL area of self-efficacy of 70%	Symptomatology	Mental Health Treatment
		Hello Insight/Feel supported in meeting their goals	Growth in feeling supported in meeting their goals of 70%	Symptomatology	Mental Health Treatment
		Intensive Treatment	75% of participants referred for intensive treatment seek out that treatment	Systems Coordination	
		Group Therapy	75% of students will participate in group therapy	Treatment Method	Peer Support
		Individual Therapy	75% of participants having a one-on-one session monthly; 50% twice monthly; 25% week	Treatment Method	Mental Health Treatment
Staff Development	75% of staff attend at quarterly staff development on mental health	Workforce / Professional Development			
Youth Services Network, Inc.	Mental Health for Homeless Youth (MH4Y)	Wait times	MH4Y will provide services within 72 hours of shelter intake.	Access / Wait Times	
		Service times	100% of services will be offered days, nights, and weekends.	Access / Wait Times	
		Increase Awareness	MH4Y staff will provide awareness to the MH4Y program three times a quarter.	Community Outreach / Education	Promotion and Awareness
		Persons served	MH4Y will provide services to 75 clients in 12 months.	Numbers Served	
		Perception of Care	80% of satisfaction surveys completed will be positive.	Perception of Care	
		Mental Health management improvement.	80% of clients who participate in MH4Y services for at least 4 months will have an improvement in mental health symptoms and obtain 3 tools to manage their mental health.	Symptomatology	Mental Health Treatment
Youth Services Network, Inc.	Youth Trauma Clinic (YTC)	Eliminate Wait Times	YTC provides case management services within 24 hours of the initial phone call 100% of the time.	Access / Wait Times	
		Wrap around visits and increasing Case Management	Case Managers will facilitate 30 wrap-around meetings per quarter.	Case Management / Follow-Ups / Wrap Around	Case Management
		Increase Awareness	YTC staff will provide education and awareness events to 3 area schools, organizations, and the community quarterly.	Community Outreach / Education	Promotion and Awareness
		Persons and families served	YTC will provide service to 120 youth in a year.	Numbers Served	
		Perception of Care	85% of the satisfaction surveys completed by youth and families will be positive.	Perception of Care	
		Symptom Improvement	85% of youth that participate at least 6 months in YTC services will report a reduction in trauma symptoms.	Symptomatology	Mental Health Treatment