



WCCMHB

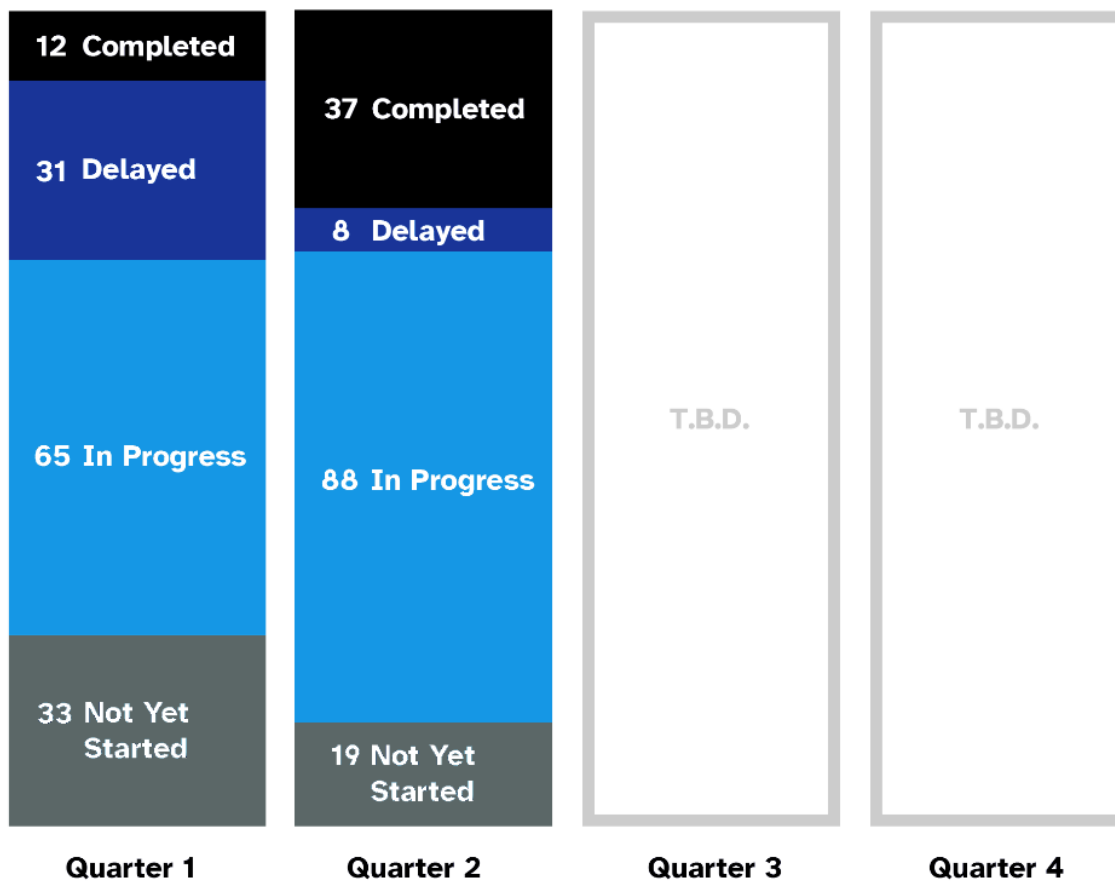
Winnebago County
Community Mental
Health Board

Program Year 2021 – 2022: Quarter 2 Outcomes Report

We worked with each funded to develop program outcomes that align with WCCMHB 3-Year Strategic Plan Goals. The majority of the outcome goals are on track despite the challenges many of the organizations have faced. 37 of the approximately 140 outcomes have already been completed. Only 27 are delayed or not yet started.

Outcomes Progress

Project Year 2021 Quarter 2



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Common Challenges

Almost every organization mentioned trouble hiring the staff. Some organizations have changed the requirements for their positions. Almost all delays in outcome goals are related to hiring issues.

Success Stories

Quarter 1

The Doula Program for Children’s Home Aid hired one of their planned two new doulas and has been assigned cases as of Oct 18th. Family Counseling Services have hired one of the new therapists they were seeking and they were immediately booked solid. Family Counseling Services saw a small decrease in their waiting list when the new therapist was brought on. Remedies Renewing Lives hired a therapist for their Domestic Violence Advocacy program. Youth Services Network has been the most successful in hiring—they were able to hire all of their planned staff including a program director, three therapists, and two case managers.

Quarter 2

Many organizations have said that they have had no trouble filling all the new capacity they’ve had as a result of WCCMHB funding. Though a minority of awarded funds have been requested by the projects and the project year is only half over, organizations are on track. Many organizations have also reported more qualitative data on the incredible community response they’ve gotten for their work.



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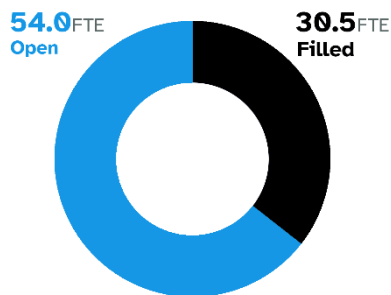
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Performance Indicators

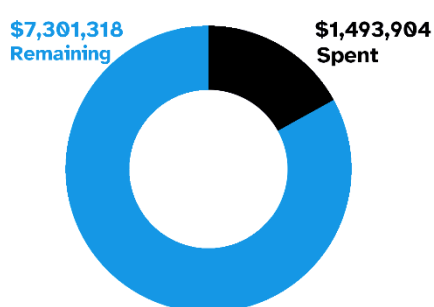
Positions Created

Project Year 2021 Quarter 2



Funding Awarded

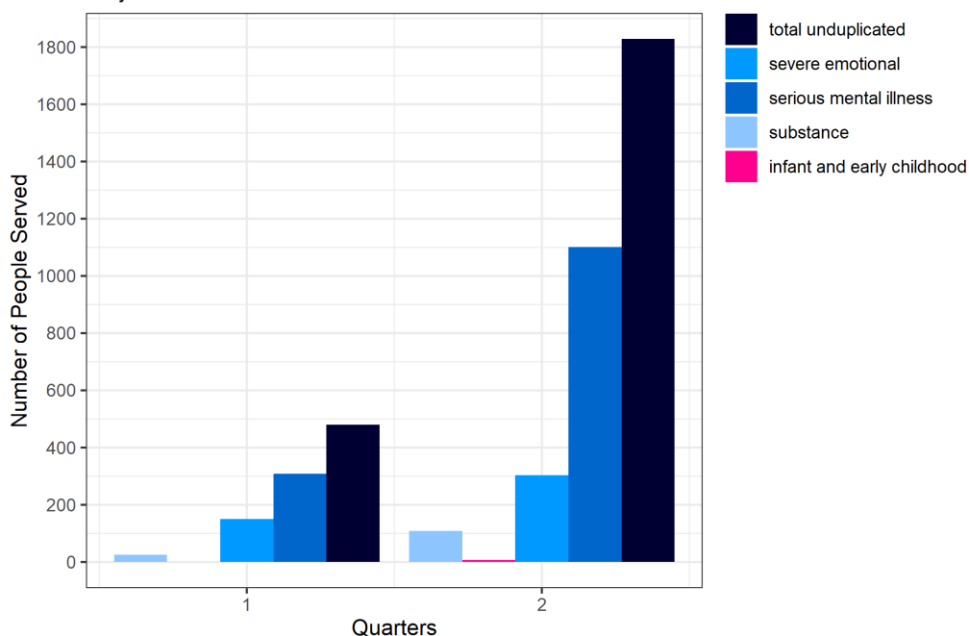
Project Year 2021 Quarter 2



* These figures show totals for both Quarter 1 and Quarter 2 collectively for Project Year 2021

Target Populations

Project Year 2021



The numbers served for each quarter indicate unique individuals only within that quarter. If someone was served in quarter 1 and quarter 2 they are counted in both quarters separately. Individuals may have fallen into numerous categories and thus the sum of each target population will be more than the total unduplicated served.



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Each Project

On the following pages are summaries of progress for each funded program, quarter by quarter. Directly under the name of each program there is a graphic showing their progress in achieving their outcomes. To the right is a guide for the color coding.

-  Completed
-  Delayed
-  In Progress
-  Not Yet Started

Winnebago County Doula Program – Children’s Home and Aid

Quarter 1



They are in the process of securing formal working agreements with 5 community partners, they have hired a Doula who started Oct 18th, 2021, and has been working with Rosecrance and the Family Peace Center getting referrals, and they have been referring clients to other services funded by the WCCMHB.

Quarter 2



Their doula has completed her first DONA training and is building her caseload. They are in the process of making an offer to a qualified candidate for their Doula II position which will round out their Doula team. They anticipate full caseloads and a continued teamwork atmosphere by the end of Quarter 3.





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EPIC – Early Prevention in the Community – Children’s Home and Aid

Quarter 1



Project delayed due to hiring.

Quarter 2



They are working within Harlem schools and increasing employees hired. They will also be finalizing their participant voice survey and starting to gather that feedback. They are working to identify appropriate methods of communication to engage families in their services.

The Mental Health Co-Responder Program – City of Rockford

Quarter 1



The Crisis Co-Responder Team worked on connecting clients to community services and expanding staff and hours of operation

Quarter 2



The Crisis Co-Responder Team was able to offer care coordination and expand service hours substantially. The team was also able to provide trainings at Rock Valley College.





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Crusader Behavioral Health Services Expansion – Crusader Community Health

Quarter 1



They have had problems hiring and are considering changing their position requirements. Their medication-assisted treatment for opioid use disorder has had an impressive retention rate of 80% which compares to 20-50% for similar programs. They attribute this to their case managers who coordinate patient care and their wide array of services.

Quarter 2



The telepsychiatry company Crusader is working with is in the process of conducting initial interviews with potential psychiatrists who may meet the Crusader requirements.

Expansion of Therapist and Additional Training and Office Space – Family Counseling Services of Northern Illinois

Quarter 1



They have expanded to a new space, hired several therapists. One of their hires specializes in art therapy and another in play therapy.

Quarter 2



They hired several therapists, were able to reduce waitlists, and increased their ability to measure client outcomes.





Independent Living Services and Training – RAMP

Quarter 1



They have begun marketing WCCMHB-funded trainings to other community organizations and their Youth Education Advocate has completed training and will begin outreach. They successfully advocated for several students to adapt their learning situations.

Quarter 2



The case load for youth education advocacy services has continued to increase, and they anticipate this to remain through the next quarter. They are concentrating on community outreach with the Tommy Corral Foundation to market the Winnebago County Community Mental Health Board funded trainings to community organizations and members. A series of Mental Health Trainings were conducted with Rockford Mass Transit drivers and dispatchers in October 2021.

Domestic Violence Program Therapy and Advocacy Project – Remedies Renewing Lives

Quarter 1



They have hired a therapist and advocate. The project did not have a dedicated therapist until Sept 13—later than expected—so they anticipate higher numbers in the future.

Quarter 2



Remedies Renewing Lives domestic violence therapy and advocacy project has increased due to new hires with extensive experience. Their therapist is also both bi-lingual and bi-cultural which has allowed them to increase their services with survivors who identify as Hispanic and whose primary language is Spanish.





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Position to Provide Mental Health/Case Management Services for Substance Abuse Clients – Remedies Renewing Lives

Quarter 1



Project delayed due to hiring.

Quarter 2



As a new employee hired toward the end of the quarterly period, the Behavioral Health Clinician work centered around training and with supervisory staff to create forms specific to the WCCMHB project.

Outreach Therapist – Rockford Sexual Assault Counseling

Quarter 1



They opened a new position and provided team member trainings.

Quarter 2



Worked on client care and increased available services.

Rosecrance Access to Care – Rosecrance

Quarter 1



Hired new employees to fill service gaps and increase service hours.

Quarter 2



Continued hiring new staff and increasing hours, reduced wait times, and increased clients seen.





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Jubilee Member Care Coordination – Shelter Care

Quarter 1



Delayed due to hiring.

Quarter 2



They are working to increase services for current clients and increase the number of clients they are supporting.

Stepping Stones Counseling Center – Stepping Stones

Quarter 1



They purchased a new building and worked to hire staff.

Quarter 2



They worked on community outreach and were able to offer services at the new building. Staff hiring allowed increase in service hours.

The CARE Program – Compassionate Appreciation for Recovery in Everyone – University of Illinois College of Medicine

Quarter 1



They have been reaching out to judicial officials to inform them about the CARE program and have served two people with substance use disorders.

Quarter 2



The CARE program has been successful with providing client support across several care needs including medication and connection to services.





Winnebago County Jail Behavioral Health System – Enhanced – Winnebago County Sheriff’s Office

Quarter 1



The program was delayed due to hiring.

Quarter 2



They continued to work on hiring. Several supplies and systems took longer to arrive than expected but suicide blankets and suits were ordered and arrived. The Wrap system was ordered and arrive and they have started the installation of the 38 cameras to increase the number of suicide watch cells available in the jail.

Youth Trauma Clinic (YTC) – Youth Services Network

Quarter 1



Hired all program staff and ensured services are available 24/7. Planned for continuing staff training.

Quarter 2



They provided services in various venues and were able to provide case management for clients throughout the service.

